

Agility Sustainability Report FY24

Agility Public Warehousing Company KSCP

MRC



Sustainability snapshot

KUWAIT FOCUS:



young people in Kuwait trained in digital skills and entrepreneurship since 2006.



businesses currently supported in Kuwait, including 550 SMEs.

Capacity for 60,000

tons of scrap metal and 6,000 tons of plastic each year at Metal Recycling Company's planned recycling facility.

40% **GHG emissions reductions** from S2's planned district cooling system in the South Village development, compared to traditional air conditioning systems.



of our businesses by revenue (including 91% by headcount and 99% by emissions) have net-zero commitments.









GLOBAL OVERVIEW:



people reached through **community investments**.

MRC

About this report

About Agility



Agility (Agility Public Warehousing Company KSCP) is a global supply chain services, infrastructure, and innovation company. We are publicly listed in Kuwait and Dubai.



and 70+ countries1



Revenue

billion USD^{2,3}

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1. Numbers do not add up to 100.0% due to rounding.
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2. Figures as of year-end 2024.

3. Agility and its subsidiaries (Group) retained the services of external auditors Ernst and Young, RSM, and related network firms to perform an independent audit of the Group's financial statements. The fees paid to the external auditors for assurance and non-assurance services is KD 2,147 thousand (2023: KD 2,574 thousand).



A message from our **Vice Chairman**



In 2024, Agility continued its dynamic growth in the global supply chain, infrastructure, and innovation spaces achieving a **13%** increase in revenue, with net profit up by **7%**.

We maintain a sharp focus on supporting critical infrastructure and service delivery in Kuwait, strengthened by long-term government partnerships to develop commercial, logistics and leisure facilities. Our subsidiary Agility Global's listing on the Abu Dhabi Securities Exchange further positions our company for a new chapter of growth.

Our progress this year fills me with excitement for the future of our business and our ongoing collaborations with customers and partners, as we continue to shape and support key sectors and facilitate global trade. As always, everything we do is underpinned by a deep respect for people and our environment — sustainability is at the heart of our approach.

77% of our business by revenue is now committed to achieving net zero. And in 2024, we positively impacted over **293,000** people through our longstanding community partnerships. You can read more about our impact throughout this report. I look forward to sharing future updates on our progress and invite you to provide us with feedback on how we can continue to improve at sustainability@agility.com.

> **Tarek Sultan** Vice Chairman

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About this report

Agility Global

Our largest subsidiary is Agility Global, a multi-business owner and operator and long-term investor, in which we own a 51% stake. Agility Global listed on the Abu Dhabi Securities Exchange in May 2024.¹

KLP

Owned & operated businesses





company.

Menzies Aviation: Tristar: A global fuel and The world's largest aviation services chemicals logistics business.



Agility Logistics Parks:

A leading developer of warehouse parks and light industrial facilities in Africa, the Middle East, and South Asia.

Other Agility Global portfolio companies include **Alliad**, a services provider centered on critical infrastructure; **DGS**, a defense and government logistics provider; the **Shipa** family of companies, which provide e-commerce and logistics solutions; and more.

Investments

Agility Global invests in listed and nonlisted companies with a focus on supply chain transformation and sustainability.

FINANCIAL: Owns an 8% stake in Ecovadis Platinum-rated company **DSV**, its most material investment.

STRATEGIC: The lead investor in Reem Mall, a mega-mall in Abu Dhabi, as well as Gulf Warehousing Company (GWC), Qatar's leading provider of logistics and supply chain solutions, and **NREC**, a real estate investor and property developer.

VENTURE CAPITAL: A range of technology companies including AiZtech, Hyliion, Loop, and more.

Read more about Agility Global, our investments, partnerships, and approach to sustainability in the Agility Global Sustainability Report FY24.

A leading developer of warehouse parks and light industrial facilities in Kuwait.

S2: A mixed-use commercial and logistics real-estate developer formed as a publicprivate partnership between Agility and the Kuwaiti government. S2 is currently building South Village — a 1.3 million m² multipurpose commercial and logistics zone in Sabah Al-Ahmad City.

of our reported gross greenhouse gas (GHG) emissions are accounted for by Agility Global.

Other businesses

Kuwait Logistics Parks (KLP):

Global Clearinghouse Systems (GCS):

A provider of customs operations and customs digitization services in Kuwait.

Agility Economic Zones:

Provider of logistics services and solutions for the Suez Canal Economic Zone.

Metal Recycling Company (MRC):

A waste management and recycling services provider in Kuwait.











^{1.} These are highlights from material Agility Global businesses but they do not represent all of Agility Global's activities.

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Our approach to sustainability

Each of our owned and operated businesses implements its own sustainability strategy, unique to its sector and region. Our corporate sustainability team develops the group sustainability strategy and monitors overall performance, supporting our subsidiaries as needed.

We partner with several international organizations and NGOs to provide humanitarian aid, advance education, drive trade-led growth, and accelerate wider sustainability progress.

Our 2024 highlights compile data from Agility corporate and our subsidiaries — including Agility Global and our other businesses listed on page 4.

External recognition

We are part of the FTSE4 Good Index Series, measuring companies' environmental, social and governance (ESG) performance to inform investment decisions.





Our Vice Chairman Tarek Sultan was third in Forbes' Middle East Sustainability Leaders list 2024 -Transport & Logistics.







run on **solar** thermal energy.

293,633

people impacted through community partnerships (51% women).

> humanitarian relief projects supported in **30+** countries since 2007 (two in 2024).

About this report

Kuwait highlights

Many of our subsidiaries support critical infrastructure and service delivery in Kuwait, facilitating key areas such as trade, industrial activity, waste management, customs efficiency, and aviation.



1 million+ m² of new infrastructure in the pipeline.

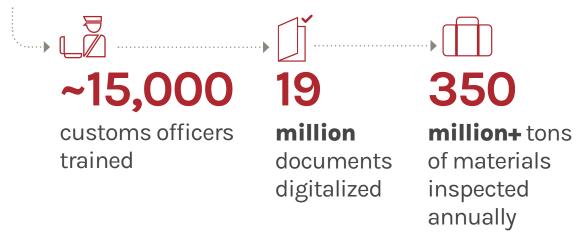
Facilitating trade and economic development

LOGISTICS AND INDUSTRIAL INFRASTRUCTURE:

Kuwait Logistics Parks (KLP) operates international standard logistics parks and light-industrial infrastructure, facilitating trade and direct foreign investment in the country. The company provides ready-built facilities prioritizing efficient, low environmental impact design. Its facilities enable multinational companies to access the GCC market and support small and medium enterprises (SMEs) to scale.

CUSTOMS DIGITIZATION AND OPERATIONS:

Global Clearinghouse Systems (GCS) supports efficient border control and compliance by providing customs digitization and trade facilitation solutions at the Kuwaiti border. Its offerings include e-government solutions, port and facilities management, canine detection security services, customs training and capacity building, and bulk stevedoring services.



South Village



Environment Trade and development

S2 is developing **South Village** — a 1.3 million m² multi-purpose commercial and logistics zone with a focus on sustainability and advanced technology. South Village includes warehousing, crafts workshops, and showrooms, alongside worker accommodation and commercial areas. It is gated and provides 24/7 security and maintenance.

South Village is designed for sustainability in both construction and operation. Features include:

- Prioritization of local materials as well as using concrete recycled from previous constructions.
- Use of energy-efficient lighting and natural light.
- Highly insulating materials in building envelopes to reduce power needs.
- A waste-free water treatment and district cooling system. Treated water is re-used in the central cooling facility before eventually being discharged for agriculture — meeting around 60% of operational and nearby agricultural water needs.

South Village is central to **Sabah Al-Ahmad City** near the border of Saudi Arabia, contributing to **Kuwait's Vision 2035** to transform the country into a financial and trade hub.





Environment

MEDICAL WASTE:

Metal Recycling Company (MRC) treats around 14,600 tons of Kuwait's medical waste each year, operating four of Kuwait's five medical incineration facilities.

14,600 tons

RECYCLING:

MRC restarted partial plastic recycling operations in 2024, processing 25 tons daily. MRC is also constructing a steel recycling plant, to be operational in 2025, which will have the capacity to recycle 60,000 tons annually.

60,000 tons

LOWER EMISSIONS:

S2's South Village district cooling system will lower emissions by 40% compared to traditional air conditioning systems.



Agility Sustainability Report FY24

About Agility

Agility Global

KLP

MRC

Training Kuwait's future programmers

Agility sponsored CODED Academy to run two programs in 2024 — Kuwait Codes 2024 and **Academy X.** Kuwait Codes taught more than 1,000 students foundational programming skills. Academy X introduced 340 female students to coding, teaching vital skills such as application building and the use of technology in entrepreneurship. In total, 2,833 young people (1,611 girls) have been reached since the partnership with CODED began in 2022.

Empowering Kuwait's communities

Agility and our subsidiaries have several long-standing partnerships with local organizations in Kuwait, focused on community education and development.

Injaz Kuwait (from 2007)

Teaching employment and entrepreneurial skills. Agility provides mentorship and hosts interns.

438 (62% female)

• 5,000+ (**50%** female)

CODED Academy (from 2022)

Teaching software development skills to high school students.

• 1,563 (**57%** female)

> 2,833 (57% female)

Ramadan programs (from 2019)

Distributing Machla boxes to help feed individuals in Kuwait.

6.000 (50% female) • 42,300 (**50%** female)



Kuwait Youth Public Authority (from 2022)

Facilities management training.

25 (**60%** female) 102 (**64%** female)





People impacted in 2024 Total people impacted since start of partnership

LOYAC Kuwait (from 2006)

Teaching employment and entrepreneurial skills.

• 53 (**51%** female)

• 550+ (**50%** female)



Fawzia Sultan Healthcare Network (FSHN) (from 2010)

Providing free healthcare services to lowerincome children.

Thousands of lowerincome children (**50%** female)



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Humanitarian relief

Agility and its subsidiaries support global humanitarian relief efforts, helping to navigate logistical challenges so that aid reaches those who need it. Partnerships are key to our approach — we donate assets, services, and logistics expertise to amplify the impact of our partners' work.



Agility is part of the **Logistics Emergency Team (LET),** a group of four global logistics and transport companies. The LET supports the UN Global Logistics Cluster, helping to mobilize emergency response to humanitarian crises.

Together with our subsidiaries, we support emergency response and preparedness for natural disasters, disease outbreaks, and human conflict — providing services such as transport, storage, logistics capacity assessments, and humanitarian logistics training. Through the LET and our partnerships with humanitarian organizations, since 2007 we have responded to 75+ humanitarian crises in 30+ countries, and contributed to preparedness projects in 40+ countries.

Responded to

75+ humanitarian crises in **30+** countries, since 2007

One million meals in Gaza

In 2024, we funded nearly 779,000 hot meals in Gaza through our contribution to the **World Food Programme's (WFP)** relief efforts. Since the start of the crisis in October 2023, Agility and its subsidiaries and employees have now provided approximately one million meals, offering life-saving assistance during one of the worst current hunger crises in the world.

Agility has been a WFP partner since 2006, providing logistical support for its food assistance program. We have worked with WFP in over 40 countries, both as part of the LET and through direct contributions.

Funded **1 million** hot meals in Gaza since October 2023



Global humanitarian support

Gaza: 2024 donation and relief efforts • **Morocco:** 2023 earthquake Turkey: 2023 earthquake Ukraine: 2022 transportation of relief goods for refugees Beirut: 2020 port explosion Bahrain: 2020–2021 Covid-19 pandemic response Kuwait: 2020–2021 Covid-19 pandemic response Mozambigue: 2019 cyclones Idai & Kenneth, 2020–2021 Covid-19 pandemic response Iraq: 2018 conflict Syria: 2018 conflict Yemen: 2018 conflict Bangladesh: 2018 refugee support Nepal: 2015 Gorkha earthquake West Africa: 2014 Ebola outbreak response Japan: 2011 Tohoku earthquake and tsunami Horn of Africa: 2011 famine Pakistan: 2010 flooding Philippines: 2009 typhoon, 2012 typhoon Guchol / Butchoy, 2013 typhoon Haiyan / Yolanda, 2014 typhoon Koppu / Lando • Myanmar: 2008 cyclone Nargis Haiti: 2008 tropical storms Fay, Gustav, Hanna and Ike, 2010 earthquake, 2016 hurricane Matthew Indonesia: 2007 earthquake, 2009 earthquake,

2018 Sulawesi earthquake and tsunami, Java tsunami

Menzies:

MRC

Business context

MENZIES: Became the first major aviation services provider to have its science-based net-zero targets validated by the **Science Based Targets** initiative (SBTi).

TRISTAR: Launched its **netzero roadmap**, taking account of the SBTi guidance and global climate standards.

ALP:

Our subsidiaries



2.1 million+ safety training hours to staff. Tristar: 10%

increase in local hiring over the last three years.

ALP: 300

students funded to

undertake INJAZ KSA's artificial intelligence (AI) and entrepreneurship training programs (50% female).

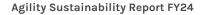
Agility Global

Our largest subsidiary is **Agility Global**, a multi-business owner and operator and long-term investor with 55,000+ employees in 70+ countries.

Agility Global oversees a diverse portfolio of businesses, including Menzies Aviation, Tristar, and Agility Logistics Parks (ALP). These three companies are the most material to Agility Global's sustainability strategy and performance. Combined, they account for 98% of Agility Global's headcount, 86% of its revenue, and 99.3% of its gross greenhouse gas (GHG) emissions.¹

Agility Global invests in listed and non-listed companies across various sectors, including supply chain, real estate, and emerging technologies. While these businesses are not controlled by Agility, many have a strong focus on environmental, social, and governance (ESG) factors, either in their own operations or in their core service offering. Agility Global owns an 8% stake in EcoVadis Platinum-rated company DSV, its most material investment, and is the lead investor in Reem Mall, a mega-mall in Abu Dhabi. In 2024, Reem Mall launched the re-certification process for the ESTIDAMA Pearl 2 sustainability standard, which was formally granted in Q2 2025. Other investments include a range of commercial and logistics businesses in the Middle East, as well as a ventures portfolio of emerging technology companies, many of which center on clean energy and supply chain resilience.

See the Agility Global Sustainability Report FY24 for more information on Agility Global's sustainability strategy and performance.



representation in senior leadership in

2024 and in early 2025 achieved its IATA goal of 25% by 2025.

Reached 24% female

25%

50%

Partnering to build

barge in the GCC

with 50% lower GHG

emissions compared

to traditional barges.

Environmen

Launched the sustainable building **Excellence** in Design for Greater **Efficiencies (EDGE)** Advanced certification process in **eight** warehouses across three countries.

2024 highlights

3,800 tons

Achieved **3,800 tons CO₂e operational GHG** emissions savings per year from EDGE certified warehouses compared to conventional warehouse designs.







^{1.} Reported gross GHG emissions include 100% of all reported subsidiary emissions.

2

Trade and development

7

Kuwait Logistics Parks



SUSTAINABILITY FEATURES OF KLP'S WAREHOUSING

KLP

1 Recycling zone Support customers' efforts to minimize impact on the environment.

- **Recycled materials** Building with recycled construction materials.
- Xeriscaping and drought-3 tolerant plants Reduce use of water in landscaping.

Skylights

Reduce electricity usage for daytime lighting.

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5 **Roofing and walls**

Selected to ensure the greatest efficiency for the local climate. Dustfree indoor storage space. Repels heat, lowers indoor air temperature.

Low-emitting paint Reduces health risks associated with emissions from conventional paint products.

LED lighting (interior/exterior) Lowers environmental impact and reduces energy costs for customers.

Environment

Kuwait Logistics Parks (KLP) operates Kuwait's most modern logistics parks and industrial infrastructure. It provides warehousing, processing, assembly, and office and retail space for multinational brands, regional leaders, local champions and small enterprises. KLP has facilities across Kuwait, which are used for commodities, storage, distribution, packaging, processing, e-commerce, and light manufacturing.

In addition to supporting Kuwait's businesses, the facilities support trade and direct foreign investment by helping companies guickly and efficiently enter the Kuwait market.

KLP's Quality, Health, Safety and Environment (QHSE) framework is a core part of the company's sustainability approach, and is supported by three ISO certifications: 9001 (Quality Management System), 14001 (Environmental Management System), and 45001 (Occupational Health & Safety Management System). KLP is also certified to ISO 27001, reflecting its commitment to strong information security management.

Designing for the environment

KLP designs infrastructure with sustainability at its heart, implementing features such as energy-efficient lighting and water recycling systems to reduce both environmental footprint and operational costs. Evaluation of sustainability performance at existing facilities enables continuous improvement of new designs.



KLP plans to assess all departments for **QHSE** performance and implement action plans as required.

ISO CERTIFICATIONS: 9001, 14001, 45001, 27001

Regionally sourced building materials

Reduce transportation-related greenhouse gas (GHG) emissions and boost local economy.



9 Heat resistant building envelopes Utilizing highly insulating recycled construction materials.

Supporting local communities



featuring sessions at the company's facilities for trainees to observe and assess operations. Selected trainees were awarded facility management certifications. At the end of the program the trained engineers presented their findings, with recognition awarded for the best solution.

Trained 102 Kuwaiti engineering graduates (almost 64% female) since 2022



Agility Economic Zones

Agility Economic Zones provides top-tier logistics services and software solutions in the Suez Canal Economic Zone (SCEZ), enhancing goods movement in this critical trade hub. The company offers clearance, transportation, warehousing, compliance, inspection, security, and cargo handling for businesses in manufacturing, processing, assembly, or shipping. As the SCZone Authority's modernization partner, Agility Economic Zones automates customs and improves operations - promoting economic growth, creating job opportunities, developing a global center for maritime transport and logistics services, developing an industrial center and a gateway for trade between East and West, and attracting foreign investment.

In addition to Agility Economic Zones' trade services, Agility also provides two software solutions for the SCEZ. **One-Stop-Shop** and SCZone Trade are cutting-edge Agility software solutions developed to enable the SCEZ to rapidly meet its objectives that will help facilitate Egypt's 2030 Vision. Agility's software solutions focus on delivering efficiency and sustainability to administrative and trade transactions for all SCEZ stakeholders.

Agility's Transfora software was selected by the European Bank for Reconstruction and Development (EBRD) as a single digital operations platform for the (SCEZ) called "One-Stop-Shop". One-Stop-Shop serves as a single interface that enables all SCZone stakeholders to efficiently and effectively engage in all Economic Zone activities, such as investor and business registration and onboarding, licensing processes and services, document issuance, procurement

Based on Agility's MicroClear trade facilitation solution, SCZone Trade acts as a knowledge bank and helps to manage and deploy customs and trade services focused on data optimization, crossborder security technologies, compliance, and sustainability. SCZone enables efficient trade transactions including permits, payments, refunds, integration with Other Government Agencies (OGAs) and stakeholders, dashboards, advanced analytics, and other trade facilitation services. SCZone Trade digitizes trade and customs transactions to increase the speed and reduce the cost and environmental impact of import and export transactions, as well as to enable economic development.



As the SCZone Authority's modernization partner, Agility Economic Zones automates customs and improves operations.



Trade and development

and services, and other activities. One-Stop-Shop improves transaction speeds and reduces direct and indirect environmental impact by eliminating paper and reducing resource requirements. This enables businesses to work in the Zone more easily, which creates employment opportunities and contributes to economic development and prosperity.



MRC

Global Clearinghouse Systems





KLP

Global Clearinghouse Systems (GCS) offers comprehensive customs modernization and trade facilitation solutions. The company enables deployment of the systems and technologies needed to improve management control, increase revenues, and comply with obligations under multinational and bilateral trade agreements.

GCS operates in Kuwait to provide customs operations and digitization services. The company is committed to integrating sustainability throughout its operational sites, prioritizing progress on emissions monitoring, employee training programs, and health and safety.

In 2024, GCS was awarded its second consecutive tender for operations and maintenance of Shuaiba Port's Container Terminal in Kuwait, following the previous tender awarded in 2017.





GCS will continue to focus on employee welfare and customer satisfaction, alongside integrating sustainability into its operations.





2024 highlights

EMISSIONS DATA:

Strengthened data

collection through a systematic process of gathering Scope 1, 2 and 3 CO₂ emissions across all GCS-controlled facilities, vehicles and equipment.



50%

of GCS's largest suppliers signed the **Supplier Code** of Conduct, up from 22%

Engaged **1,712 employees** in health and safety training and talks, with zero fatalities and reducing **Lost Time Injury** rate (LTI) to zero by the end of 2024 at all project sites.

GENDER DIVERSITY:

As of the end of 2024, 2.4% of all employees and 33.3% of top management are female. GCS strives to hire women wherever possible, despite the challenges presented by its sector and operational locations.

ETHICS TRAINING:

95.7% of employees completed Fair Labor Training, up from **89.6%** in 2023.

PUBLIC SECTOR TRAINING:

Trained people working in Customs, K9 activities, and the Kuwait National Guard through contracts with Kuwaiti authorities represented in the General Administration of Customs and Kuwait Ports Authority.

95.7% of employees completed Fair Labor Training

MRC

KLP

40 tons

25 tons

daily.

of medical waste processed

daily plastic recycling capacity.



Zero recorded health, safety, or environmental incidents.

Metal Recycling Company (MRC) offers waste management, plastic recycling, and industrial solutions in Kuwait. The company is committed to creating a cleaner, more sustainable future by turning waste into resources and empowering communities to adopt circular practices.

Medical waste disposal: MRC provides hazardous and medical waste treatment and disposal services. The company is uniquely positioned to meet Kuwait's needs, given the country's legal requirement for the incineration of all medical waste to mitigate contamination risks. MRC operates four out of five of Kuwait's medical incineration facilities, collectively processing 40 tons of waste daily — approximately 14,600 tons each year.



Metal and plastics recycling: In 2024, MRC re-started partial operations in plastic recycling, successfully exporting its first shipment of recycled plastic to India. The plant's production capacity is 25 tons daily. The company's steel recycling plant is under construction and is set to begin operations in 2025. Once functioning, this plant will have capacity to recycle around 60,000 tons of scrap metal annually, avoiding 20,000 to 90,000 tons of CO₂e emissions each year. MRC has also obtained a license for recycling used batteries and operations will start in 2025.



Cleaning services: MRC provides city cleaning and janitorial services and is pursuing contract opportunities within the commercial, retail, government, and municipal fields.

Future focus

As MRC works toward resuming full operations in 2025, it will explore:

- Initiatives and partnerships that educate customers and employees on environmental issues.
- Development of e-waste and automotive solutions.

OTHER

Ensuring positive environmental outcomes for spent catalysts

Spent catalysts are byproducts of petrochemical refining that contain hazardous substances and valuable metals. Rather than being discarded, these materials can be recycled. However, transporting spent catalysts presents challenges because of the presence of hazardous substances. In 2024, MRC was awarded a Letter of Award from the Kuwait National Petroleum Company to build a new spent catalyst metal reclamation facility in Kuwait. The facility will treat and reclaim precious metals from spent catalysts using a zerowaste process, reducing both the cross-border transportation of hazardous waste and its associated carbon footprint. The facility is expected to be operational in the coming years.

Health and safety

ISO CERTIFICATIONS: 14001, 9001

CERTIFICATIONS: OHSAS 45001

Complies with Kuwait's Environment Public Authority (EPA) health and safety regulations, including thorough air quality monitoring.

Zero recorded health, safety, or environmental incidents in 2024.



MRC

About this report

About this report



Publication date: 15 May 2025.

This report covers activities and data for the controlled businesses of Agility Public Warehousing Company KSCP (Agility) for the financial year 2024. All data have been gathered from Agility's controlled businesses, including Agility Global's controlled businesses.

We have made every effort to ensure the accuracy of the information and data in this report. Data limitations, measurement techniques, and basis of calculation are detailed in the Agility Global Sustainability Report FY24 and in relevant places in this report. In addition:

• We currently report Scope 1 and 2 greenhouse gas (GHG) emissions for more than 99% of the company based on headcount. Reporting entities include 86.9% of Agility Global businesses by revenue, KLP, and MRC. GCS partially reports due to limited data availability, as the company's sites are under the operational control of the Kuwaiti Government.

Agility Sustainability Report FY24

Read our latest GRI index and Agility Global Sustainability Report FY24 for more detailed information on our sustainability performance and scope of reporting. If you have questions or are looking for more up-todate information, please contact sustainability@agility.com.



• We currently report Scope 3 GHG emissions for 91.4% of the company based on headcount. Reporting entities include 99.6% of Agility Global businesses by headcount and KLP. We partially report MRC's Scope 3 emissions, including for upstream activities relating to fuel and energy consumption. MRC is continuing to re-start its recycling operations in 2025 and will be assessing its Scope 3 emissions in 2026-2027.

• This report is not externally assured. All information has been reviewed by relevant subject matter experts and signed off by the senior management team.