

Specialized Logistics for the UK Government

Superior Performance: Five Case Studies



AFGHANISTAN DISPOSAL

In a first-of-its-kind operation, Agility DGS collected, stored, inventoried and sold 8,600 TEUs of goods and equipment for UK forces, government agencies and allied forces. Agility DGS teams deployed alongside UK forces for two years at Camp Bastion and Kandahar Air Base.

The UK Ministry of Defence estimates “cost avoidance” – savings realized by not flying material back to the UK aboard military aircraft – at £40 million. Sale of the goods generated more than £3 million for the Ministry. The contract freed uniformed forces in Afghanistan and the UK to perform other work.

“Agility have taught us to embrace contractors in the deployed environment rather than tolerate them.”

– J4 Permanent Joint Headquarters, UK MoD

“Agility gave us an almost embarrassing budget surplus through savings in disposal and transport costs.”

– Australian task force commander in Afghanistan



GLOBAL REMOVAL MANAGEMENT SERVICES



Agility DGS manages 30,000 to 40,000 moves a year for uniformed and civilian UK Ministry of Defence personnel under the world's largest single-source household goods contract. Agility DGS will plan and manage Basing 2015, the relocation of 3,000 military families and their household goods from installations in Germany back to the UK in summer 2015.

Agility DGS has established strict Key Performance Indicators for its suppliers and has a 98% overall satisfaction rate among MoD personnel whose moves it has managed. The UK MoD describes GRMS as one of its top-performing contracts.

"Agility DGS has regularly exceed monthly performance targets and have introduced a significant number of innovative solutions, ranging from the electronic application process to their management of more complex bulk move activity."

– UK MoD

CYPRUS TRANSPORT

Agility DGS manages transport of UK troops and dependents at Dhekelia, Akrotiri and Episkopi, the UK military bases in Cyprus. The service includes transportation to and from airports, medical facilities, training facilities, schools and other locations, totaling roughly 8,700 individual trips a year.

"KPIs all 'green' from the start."

– Headquarters British Forces Cyprus

Agility's "quality improvement processes have made a very tangible impact on modernizing our procedures and improving efficiency. Agility is fully integrated with our team and we value them highly."

*– Cyprus Operational Support Unit,
British Forces Cyprus*



AFGHANISTAN BRASS

Agility DGS relieved uniformed troops in Afghanistan of work they were doing to collect, pack and ship spent brass back to the UK for disposal. Agility DGS teams collected significant quantities of brass, performed safety inspections, then sold it.

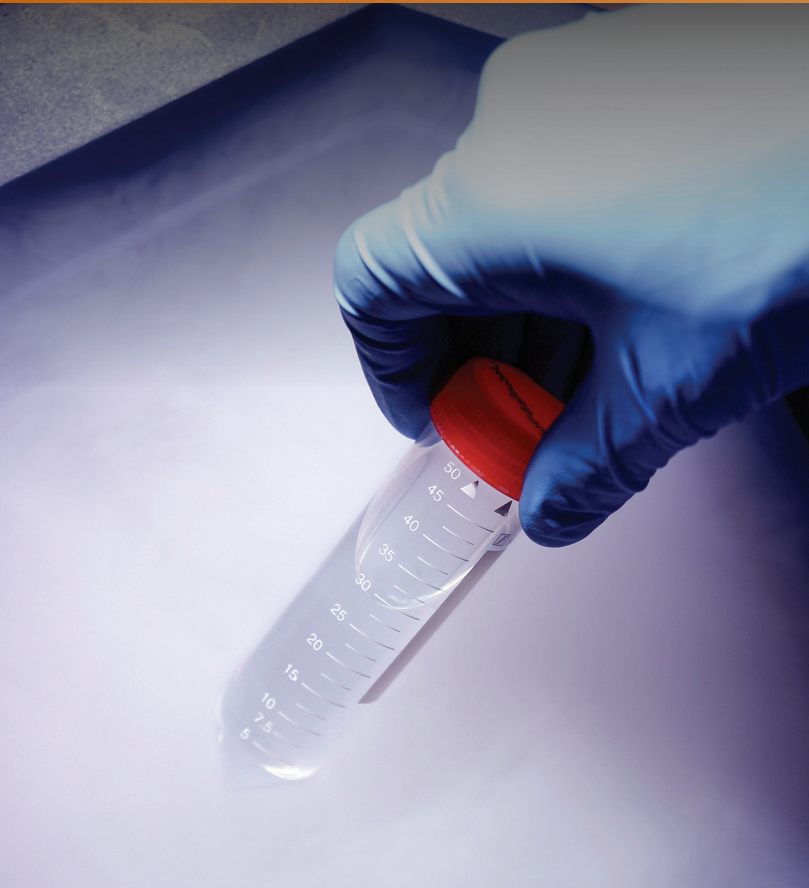
By selling the brass locally, the MoD saved significant air freight costs and realised revenue from the scrap.

“Agility gave us a timely and innovative solution for Ammunition Brass Disposal in Afghanistan that saved us valuable air freight space, soldier time and money.”

*– Head of Overseas Sales,
UK MoD Disposal Services Authority*



UK MEDICAL RESEARCH COUNCIL



Agility DGS managed the urgent shipment of sensitive medicines and other products to Gambia, Uganda and other locations in Africa. Goods included biological samples, perishables, medical and scientific equipment and other products such as vehicles and spare parts, IT equipment and consumables.

The UK Medical Research Council (MRC) is a publicly funded organization dedicated to improving human health. It supports medical research in the UK and Africa.

“Nice to know that there is a professional team caring for us on the other side. Let them know that we consider (Agility) part of our team, too”

– MRC Director, Gambia

OUR PARTNERS



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