



# South Africa



## Facts South Africa

### Major Office Locations

- Port Elizabeth, Cape Town, Durban

### Airports Served

- Cape Town, Durban, Johannesburg, Port Elizabeth

### Ports Served

- Cape Town, Coega Port Elizabeth, Durban, East London, Port Elizabeth

### Warehouse Space

- 125,000 sqm Warehousing
- 100,000 sqm Open yard storage

### Certifications

- ISO
- BBBEE

### Head Office

SG Agility PTY Ltd  
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## About Agility

Agility South Africa provide customers with customizable solutions, specializing in supply chain optimization, underpinned by technology and supported by multimodal capabilities including air and ocean freight, as well as local/domestic and international cross-border trucking. Our offerings include IT solutions for the clothing industry, bundling/kitting for retail clients and 24/7 control tower for automotive customers. We also offer trade finance and national warehousing facilities with bonded and general storage capabilities. Agility is ISO accredited and Broad Based Black Economic Empowerment in line with South African Labor requirements. As an approved customs broker with the South African Revenue Services and with IATA as an agent certified to promote, sell and handle international air cargo, Agility are well positioned to support all our customers' needs.

## Services

- Air Freight
- Ocean Freight
- Road Freight
- Warehousing & Distribution
- Customs Clearance
- Project Logistics
- Chemical Logistics
- Fairs & Events Logistics

## Customer Examples



### **Reducing apparel pilferage with thorough investigation and surveillance**

An apparel manufacturer importing weekly air freight shipments from Hong Kong and Vietnam was facing the challenge of serious pilferage in South Africa. The client's cargo arrived in shipments of 40 to 600 boxes that couldn't be palletized by the origin office due to the fact that documentation received by vendors listed the number of pieces for customs purposes. Agility stepped in to help the client prevent pilferage. We gave instructions to the origin offices to black-shrink wrap each box. Then, we increased security even more by collecting all freight four hours after its arrival and placing it under camera surveillance in case of late afternoon or weekend arrival. Additionally, we engaged the services of a company to conduct surveillance on our vehicles when collecting the cargo from the airline and transporting it to our degroup facility, then when it was collected by the local transporter and taken to the warehouse. By investigating every stage, we have been able to reduce pilferage and are working with the client to investigate the clearing agent, local transporter and warehouse agent to ensure the pilferage isn't taking place at these touch points.



### **Total transport solution designed for furniture importer to save money, deliver on time**

A high-end furniture importer was having trouble balancing costs and delivery guarantees. Freight rate levels had more than doubled from the previous year. The client had been working on an FOB basis, meaning that costs for transporting goods to the port and loading freight into ships fell to the goods' seller, and the goods' buyer picked up costs for ocean freight, insurance, discharge and transport from port to destination. Agility worked with shipping lines who were focusing on reefer exports in South Africa and determined which carrier would benefit most from our using their reefers on a NOR (notice of readiness) basis from China to South Africa. This type of arrangement is beneficial to shipping lines because it requires us to assist in repositioning their containers. As a result, we were able to secure preferred rates for 40-foot NOR containers for the client and negotiated with a private rail provider to get the goods to port less expensively. The outcome was a massive cost savings on freight, a reduction in border police stops en route to port, reduced carbon emissions and a transit time in line with customer expectations.