

# Kuwait



## Facts Kuwait

### Major Office Locations

- Sulabiya

### Airports Served

- Kuwait

### Ports Served

- Shuwaikh Port, Shuaiba Port

### Warehouse Space

- 176,649 sqm warehousing
- 32,780 sqm open yard

### Certifications

- QMS - ISO 9001:2015
- EMS - ISO 14001:2015
- OHSAS/Health Safety – 8001:2007
- BCMS - ISO 22301 :2012
- ISMS - ISO 27001-2013
- SMETA (4-Pillars)

### Head Office

Agility Public Warehousing  
Company KSC  
Sulaibiya  
Beside Land Customs Clearing  
Area P.O. Box 25418  
Safat 13115, Kuwait

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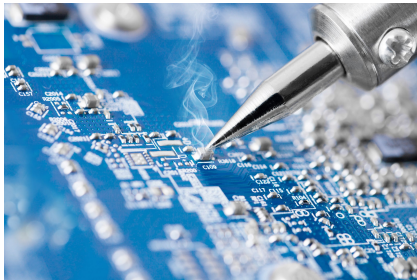
## About Agility

Agility Kuwait is a leader in contract logistics, and oil and gas projects. With multiple temperature storage zones, cold chain solutions, and real-time visibility into freight through tracking and tracing technologies, Agility is a true partner to the FMCG, perishables and pharmaceutical industry. A proven history of serving more than 50 customers, Agility is all to meet the needs of customers from a wide range of industries. A major warehousing footprint of over 162,000 sqm of closed storage and 1.6 million sqm of open yard facilities accommodates customers across sectors. Agility Kuwait's 3PL hazardous materials warehouse is recognized as the best in the country, and Agility is a preferred provider for the pharmaceutical, retail, and oil and gas industries. In serving the oil and gas industry, Agility delivers equipment and supplies, rigs, bulk or packaged goods, and heavy-lift transport. Agility has successfully served the region's largest oil and gas companies with its variety of supply chain solutions and customer-tailored logistics.

## Services

- Freight Forwarding (air, ocean, road)
- Warehousing & Distribution
- Cross-Border Trucking
- Customs Clearance
- Project Logistics
- Chemical Logistics
- Fairs & Events Logistics

## Customer Examples



### **Seamlessly integrating a global tech leader into the Kuwaiti market**

When a leading global information and communication technology solutions provider entered the Kuwaiti market in 2009, it needed a local supply chain partner to design and operate a warehouse hub, undertake all clearance activities, and support the distribution of supplies and equipment throughout the country. Agility worked closely with the customer to establish its supply chain, providing services like customs clearance for all air and ocean shipments into Kuwait; indoor and outdoor storage for cargo; inbound, outbound and returns handling; goods receipt and verification; order processing and scheduling; and 24/7 warehouse access. Agility also moved the customer's network equipment to the base transmitting stations (BTS) of three major mobile telecoms in Kuwait, working on a tight schedule, with 100% accuracy to ensure the customer was able to repair each BTS quickly and efficiently. The result was 99% inventory accuracy, and on-time network installation and maintenance for more than 250 sites across Kuwait.



### **Establishing customized warehouses to plan furniture retailer's Middle East growth**

A major international furniture company needed to establish a distribution hub for its retail and merchandising business in Kuwait. To do so, Agility established a customized 17,000 sqm warehouse for the customer's retail business, and a customized 7,000 sqm warehouse for its merchandising business. The size of these warehouses accounted for the customer's business growth plans and an increase in inbound/outbound movements. Part of Agility's solution included the integration of a warehouse management system that allowed for faster order processing and real time inventory updates. The result? An improved inventory management with 99% accuracy, leading to savings in time and cost for the customer.



### **Improving inventory management with reliable, flexible warehousing**

A Middle East retailer need help establishing a distribution hub for its business. The customer needed flexible storage options to accommodate business fluctuations during high seasons and also needed a logistics provider who could handle high inbound and outbound volumes. Agility worked closely with the retailer to create a space that could accommodate 10,000 to 15,000 pallets regularly, with the option of expanding capacity by an additional 20% during peak season. Agility also improved the customer's inventory management by providing a reliable warehouse management solution that captured all of its needs across all product lines. As of December 2016, Agility has shipped more than 3 million units for the customer.