



# Agility Control Tower



## Supply Chain Control Tower Solutions

Supply chains can become increasingly complex, especially at the global level. Working with multiple third-party logistics providers often impairs supply chain visibility, leaving companies struggling to gather the necessary data to resolve exceptions, take corrective actions, improve processes and manage costs.

A supply chain control tower offers companies the ability to gather and evaluate real-time data. When properly implemented, a supply chain control tower is proven to increase supply chain performance.

## Agility Control Tower

The Agility Control Tower, established in 2012 and based in Bristol, UK, provides an online, interactive Business Intelligence Platform. Managed by more than 35 experienced employees, this is the single source of truth for our customers, providing full visibility on freight costs, service levels and operational compliance. Powered by data analytics, the Agility Control Tower solution provides accurate financial, operational and quality & compliance visibility.

## Why the Agility Control Tower?



## Agility Control Tower Full Suite of Capabilities

### Contract & Carrier Management

- Customers, 3PL, Carriers
- SOP's and SLA's
- Shipment Execution
- Lead Time Planning
- SOP Adherence and Exception Management

### Shipment Management

- Order Management
- Data Integrity Check
- Document Upload and Check Process
- Booking Rejection Process
- Carrier Allocation
- Spot Rates

### Rate Management & Governance

- RFQ's and Tender Management
- Tariff Management System
- Spot Rate Process
- Check and Monitor Carrier Rates
- Rate Audit

### Insurance Management

- Defined Claims Process
- Insurance Advice and Recommendations
- Claims Management

### Performance Management

- Financial and Operational Reporting Suite
- Data Compliance
- On-time and in-full
- Quarterly Business Review
- Continuous Improvement Program

### Communication TMS – IT Application

- Single Customer Portal
- EDI Connectivity
- Shipment Visibility and Milestone Updates
- Multiple Party Automated Communications
- Quality NCR System
- Microsoft B.I. - Management Reporting

### Compliance

- Legal
- Governmental
- NCR Support, Recording and Investigations
- Carrier Audits
- Customs

### Financial Administration

- Supplier Invoice Receipt and Validation
- Query and Rejection Process
- Acceptance and Payment
- Consolidated Client Invoicing

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