

## **Facts Bangladesh**

## **Major Office Locations**

• Dhaka, Chittagong

## **Airports Served**

 Hazrat Shahjalal international Airport, Dhaka

## **Ports Served**

 Chittagong, Benapole, Mongla, Pangao

### **Warehouse Space**

• 10,000 sqm

## Certifications

- Dangerous Goods/ Hazmat License
- ISO 45001:2018
- ISO 9001:2015
- ISO 14001:2015

## **Head Office**

Agility Ltd. House No-155 (4th Floor) Road No-11 & 13/B, Block E, Banani Model Town Dhaka-1213, Bangladesh

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## **About Agility**

Agility Bangladesh offers extensive retail logistics and customized contract logistics solutions, and upholds the highest quality standards in freight forwarding. Agility uses end-to-end supply chain technologies to facilitate trade, even in challenging areas. Across Bangladesh, Agility offers +1,020 sqm of warehousing. Combining expert knowledge of local laws, customs requirements, close working relationships with regulatory authorities, and the highest performance standards, Agility is a proven partner that supports customers' unique requirements and timelines.

## **Services**

- Air Freight
- Ocean Freight
- Road Freight
- Contract Logistics
- Project Logistics
- Fairs & Events Logistics
- Chemical Logistics
- Customs Clearance (Air, Sea & Land)

# **Customer Examples**

## Agility operations team solves for forgotten ocean freight

A global fashion retailer arranged for Agility to move 23 containers of garments from Chittagong, Bangladesh, to the company's distribution facility in Vigo, Spain. The cargo needed to arrive in one month's time. It was to be shipped to Colombo, Sri Lanka, for loading aboard another vessel bound for Spain. But Agility's operations team discovered that only five of the 23 containers made it onboard due to a mix-up at the dock. Agility wasted no time negotiating for a second vessel to be loaded and sent to Tanjung Pelepas, Malaysia, where the left-behind containers were put on a ship bound for Spain. Agility's quick action resulted in all 23 containers arriving at the company's center in Spain on time – and together.



# Supplier's crisis overcome with warehousing and value-added services solutions

A leading multinational engineering, automotive, industrial and building products supplier was facing a crisis in its warehousing of automobile spare parts, VAS and secondary distribution network. So this long-time customer turned to Agility for more help. The company shifted using to Agility's worldclass shared warehousing facility in Tongi, located just 2 kilometers away from Shahjalal International Airport in Dhaka. Agility also became responsible for value-added services and periodic cycle counting. We managed over 500 SKUs in different storage BINs in line with WMS. We provided 100% on-time delivery and 99.9% inventory accuracy. The company increased the warehouse space it uses from 2,000 square feet to 8,000 square feet, and is contracting for us to handle more products.



#### Overcoming restrictions to deliver critical medication

As the number of COVID-19 cases globally tops 10 million, finding treatments is more essential than ever. Remdesivir, an anti-viral medication, is one of the drugs being used to treat patients. Incepta Pharmaceuticals, one of the leading pharmaceutical companies in Bangladesh, needed to move 90 kilograms of Remdesivir from Bangladesh to Pakistan in 48 hours. With a number of flight and customs restrictions in place as a result of the pandemic, Agility Bangladesh needed to find the right route and et necessary paperwork in place - fast. Part of the challenge was the cargo itself: Medication is considered sensitive cargo, and requires a controlled temperature at all times. Agility Bangladesh organized local transportation from the Incepta factory to Dhaka International Airport. Because of flight restrictions and limited capacity, the fastest available route was through Dubai. With government offices working limited hours because of the local lockdown, the Bangladesh team needed to coordinate closely with the customs authority to get the clearance in time to make the flight. Once the cargo arrived in Karachi, Agility Pakistan coordinated customs clearance, while Incepta arranged local transport. The successful first shipment has resulted in further awards from Incepta, including a second shipment to Pakistan and another to Guatemala.

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