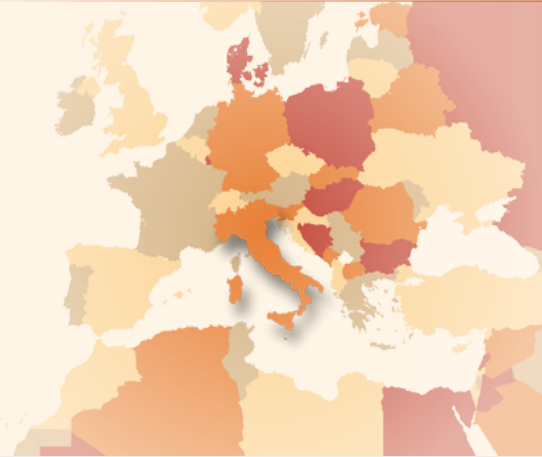




Italy



FACTS - ITALY

Major Office Locations

Ancona, Malpensa, Milan, Turin, Verona

Airports Served

Milan, Rome, Venice, Verona

Ports Served

Genoa, Gioia Tauro, La Spezia, Leghorn, Naples, Venice

Warehouse Space

10,580 sqm

Certifications

ISO 9001, ISO 14001, OHSAS/Health Safety - 18001, SQAS, AEO, Operations System, Dangerous goods/ hazmat license

Head Office

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About Agility

Milan's Malpensa Airport is the base for in- and outbound air freight to and from worldwide locations. Ocean freight moves mainly from the ports of Genoa, Spezia and Venice to major international locations, along with weekly consolidation services to and from several destinations and origins around the world. From Milan and Verona, we run daily road freight departures to over 30 destinations throughout Europe. Specialized services are available to Eastern countries, including Armenia, Kazakhstan, Russia and Turkey. Our dedicated fairs and events team carries time critical and specialized deliveries to major exhibition halls. Charter vessels for breakbulk, heavy lift and oversized cargoes are accommodated by our projects division for our industrial and oil & gas customers.

Services

- Freight forwarding (air, ocean, road)
- Warehousing & distribution
- Cross-border trucking
- Customs clearance
- Project logistics
- Fairs & events logistics

Customer Examples



Analyzing a customer's requirements to upgrade supply chain performance

A leading vehicle maker in search of a new logistics provider to upgrade supply chain performance knew its priorities: better visibility to dozens of manufacturing and assembly plants worldwide, a reliable flow of parts from suppliers in China, India and other Asian nations, and faster door-to-door transit times to reduce shipment delays.

Agility was appointed to manage the company's logistics based on an in-depth analysis of the customer's wide ranging needs. Agility set up a dedicated team, drawing on resources in Italy, China and India. The first step was to install a control center in Turin, Italy, to serve as a clearinghouse for all actions related to the account.

Special procedures were implemented to track every single container, shipment and part number door-to-door. The agreed upon IT solution enabled the customer's headquarters to re-invoice the cost of supplies to its plants worldwide.

Agility gave special attention to container freight stations at point-of-origin, as well as goods departure and transit times, to meet the delivery requirements of consignees. By pre-checking all documentation with customs offices to ensure compliance with local regulations, obstacles were removed prior to shipping it out.

Improving this customer's complex supply chain required a comprehensive plan and orderly installation of a dedicated control center, key account and order management practices; customized track and trace EDI solutions, and buyer consolidation and container optimization solutions. Contingency plans were also defined to address emergency or time critical events.

Today, the customer relies on Agility to manage the flow of parts from suppliers in China, India, Thailand, South Korea, Japan and Vietnam to multiple manufacturing and assembly plants in Europe and Latin America.



Reducing delivery delays using customs know-how, new routes and a clear process

Italy's official distributor for one of the world's leading makers of personal consumer products achieved speedy and reliable door-to-door transit times when the distributor hired Agility. The dedicated Agility team implemented new routing and special procedures to expedite shipments from Canada to Italy.

Rerouting shipments for unloading to Ancona, the nearest port to the consignee, where customs processing is quicker, enabled products to be delivered in two hours.

Agility specialists ensured compliance with local regulations and netted a 2-3 day improvement in cycle time. A front-end agreement with the consignee on how to proceed with customs clearance was the time-saver implemented by Agility. Defined, highly detailed delivery procedures, dedicated trucks, specifics on when to deliver goods and an emergency procedure/contingency plan were all part of a successful formula that enabled tracking of every container door-to-door.